# LKMS Technology Handbook

# A Parent/Guardian Guide



Howard County Public School System







#### Digital Citizenship Pledge

When using digital tools I pledge to do the following:

- Respect myself and others civility • integrity • vigilance
- Use the digital tools provided to educate myself and others collaborate • communicate create • think critically
- Protect myself and others passwords • privacy • copyright
- Follow all guidelines outlined in Policy 8080: Responsible Use of Technology and Social Media



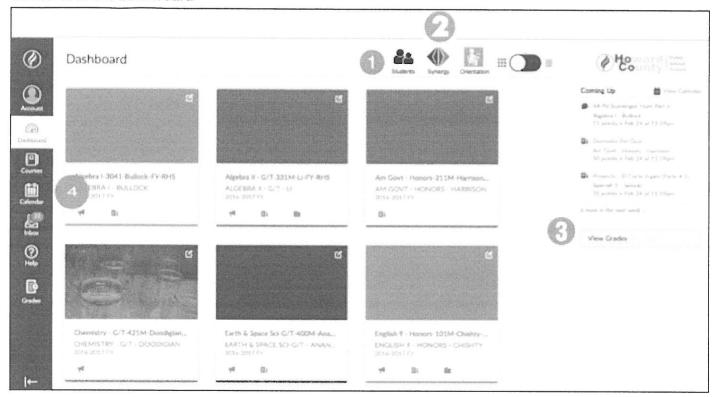
### **Essential Digital Tools**

Your child will regularly use the following HCPSS provided digital tools at LKMS. These apps can be accessed through HCPSS.me landing page (<a href="https://hcpss.me">https://hcpss.me</a>), the LKMS website (<a href="https://hcpss.org">lkms.hcpss.org</a>) or from the teacher's Canvas course homepage.

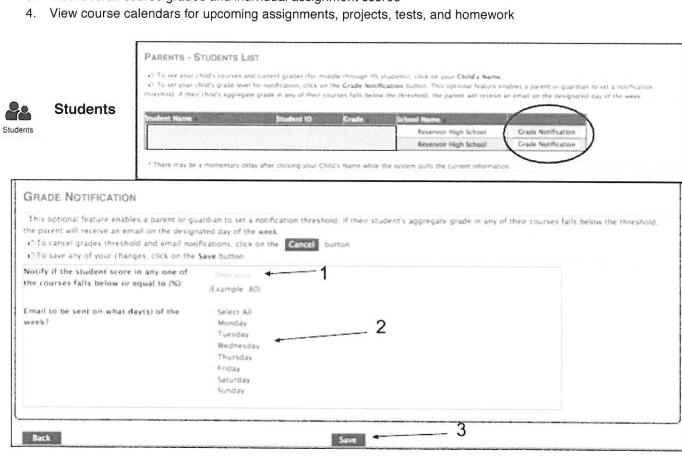
| Canvas - Access course content, grades, assignments, course calendars -                  |
|--|
| https://hcpss.instructure.com  |
| Synergy - Access family file (emergency card), attendance records, and standardized test |
| scores - https://sis.hcpss.org   |
| Google Apps for Education (GAFE) - Create and share online documents and presentations - |
| https://hcpss.me   |
| Mackinvia.com - Access research databases - https://hcpss.me                             |
| World Geography Online Textbook (6th & 7th grade) - McGraw Hill -                        |
| https://connected.mcgraw-hill.com  |
| World Language Online Textbook (SuccessNet Plus - Spanish; Holt McDougal - French) - See |
| Teacher's Canvas course for the website link   |
| Naviance - Setting Postsecondary goals within lessons provided by Student Services -     |
| https://connection.naviance.com/family-connection/auth/login/?hsid=limekm                |
| NoodleTools - Create a Works Cited - Access through Google Apps                          |

#### Parent Guide to Canvas

#### Welcome to the Dashboard

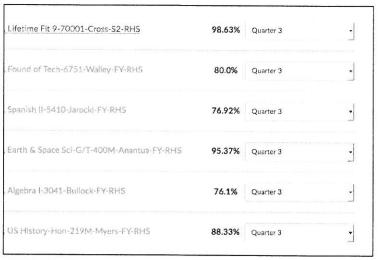


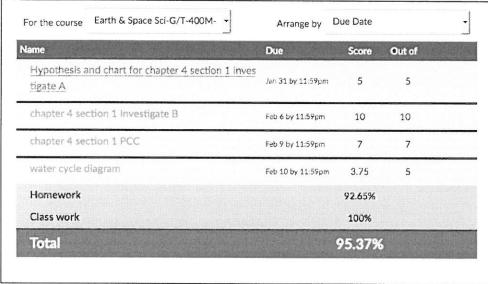
- 1. Students: Set grade notifications
- 2. Synergy: See standardized test scores and set attendance test scores
- 3. View overall course grades and individual assignment scores



#### View Grades

Use the drop-down menu to select your quarter, semester, or overall average. Click on individual classes to view individual assignment scores and feedback from the teacher.



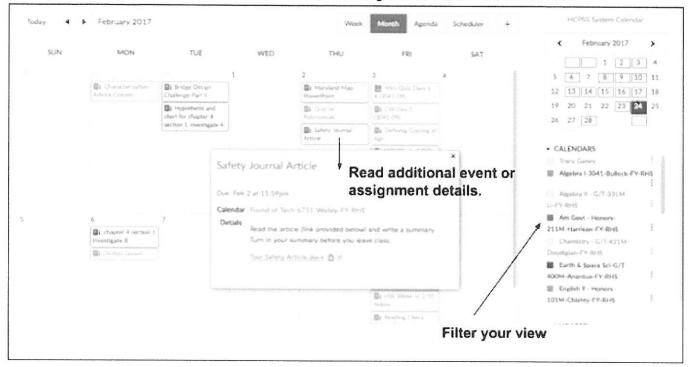


Below is a key to the symbols that may appear next to your child's assignment.

- 0 = a zero or a missing assignment
- = The assignment is not graded yet. The teacher is still in the process of collecting and grading the assignments. It is NOT being calculated as a zero.
- This assignment is muted, meaning the teacher is in the process of grading the assignment and the scores are NOT yet calculated as part of the final grade.
- EX The student is excused from this assignment and it will NOT be calculated as part of the final grade.

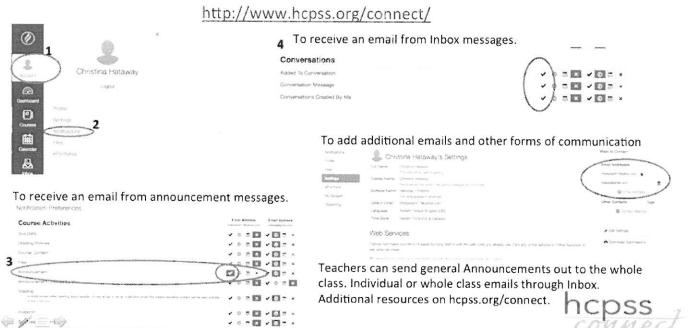
#### The Calendar

View upcoming events, assignments, homework, projects, tests and quizzes. You may filter the calendar view by turning select courses on or off. Click on the square next to a course to toggle that calendar on or off. Click on a specific assignment to view additional details including instructions, links, and/or files.



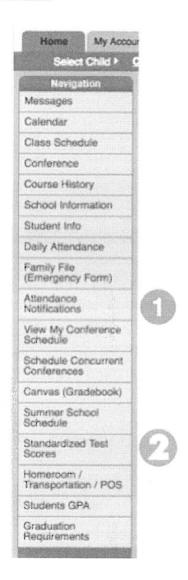
# How Parents Set Notifications in Canvas

Parents log into Canvas through HCPSS Connect with their login information





#### Synergy



- 1. Set attendance notification preferences.
- 2. View standardized test scores such as MAP scores and PARCC scores.

#### **HCPSS Mobile Applications**

It's the end of the first quarter and we want to make sure you have access to all of the mobile applications provided by HCPSS to keep you up-to-date and informed of your child's progress.

- Canvas Student App Students can access Canvas course content, grades, announcements, calendars, and submit assignments.
- Canvas Parent App Parents can access student grades, weekly calendar, announcements, and can set student activity and grade alerts.
- HCPSS News and Events App Stay up-to-date with local school and county news and events. It can be customized for multiple schools all in 1 app.
- HCPSS Nutrislice View school menus and nutrition information.

**Download** the mobile applications at <a href="http://www.hcpss.org/mobile-apps/">http://www.hcpss.org/mobile-apps/</a>

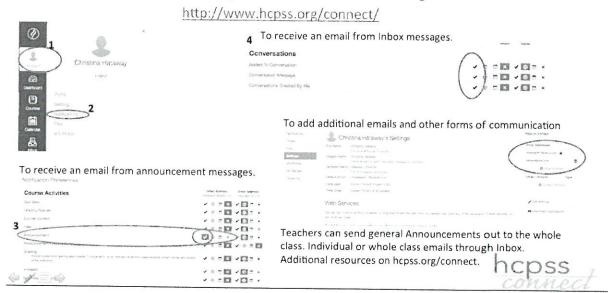
You may find the following information helpful when viewing your child's Canvas courses. First, below is a key to the symbols that may appear next to your child's assignment.

- 0 = a zero or a missing assignment
- = The assignment is not graded yet. The teacher is still in the process of collecting and grading the assignments. It is NOT being calculated as a zero.
- This assignment is muted, meaning the teacher is in the process of grading the assignment and the scores are NOT yet calculated as part of the final grade.
- EX The student is excused from this assignment and it will NOT be calculated as part of the final grade.

Second, make sure you have set your notification preferences so you are receiving all news and information from your child's teachers. See the picture below to help you set your Canvas notification preferences.

## How Parents Set Notifications in Canvas

Parents log into Canvas through HCPSS Connect with their login information



#### Canvas and Google Apps (GAFE) System Requirements & Internet Browser Troubleshooting Guide

#### **Operating Systems**

- Windows 7 and newer (users on Windows 10 need to download the <u>Windows 10 Anniversary Update</u> to submit Canvas assignments)
- Mac OSX 10.6 and newer
- Linux chromeOS

#### **Mobile Operating Systems**

- iOS 7 and newer (versions vary by device)
- Android 4.2 and newer

#### Screen Readers

- Macintosh: VoiceOver (latest version for Safari)
- PC: JAWS (latest version for Internet Explorer)
- PC: <u>NVDA</u> (latest version for Firefox)
- There is no screen reader support for Canvas in Chrome

#### **Supported Browsers**

Though Canvas supports the current and first previous major releases of the majority of Internet Browsers, we recommend the following browsers:

- Chrome 53 and 54
- Firefox 48 and 49 (Extended Releases are not supported)

We highly recommend updating to the most current version of your preferred browser. Your browser will notify you if there is a new version available.

Some supported browsers may still produce a banner stating *Your browser does not meet the minimum requirements for Canvas*. If you have upgraded your browser but you are still seeing the warning banner, try logging out of Canvas and deleting your browser cookies.

#### Required Components (Please make sure your Internet browsers have these components updated)

Flash (<a href="https://helpx.adobe.com/flash-player.html">https://helpx.adobe.com/flash-player.html</a>) is required for recording or viewing audio/video as well as uploading files to a course or an assignment. Other than these features, Flash is not required to use most areas of Canvas. Please note that some browsers may no longer support Flash.

The Java plug-in (<a href="https://www.java.com/en/download/installed8.jsp">https://www.java.com/en/download/installed8.jsp</a>) is required for screen sharing in Conferences. Please note that some browsers do not support Java. Otherwise, there are no other browser plug-ins used by Canvas.

JavaScript must be enabled to run Canvas.

Use the links above to verify installation of these components and follow on-screen instructions to update these required components.

#### Firefox

#### Updating the Browser:

- 1. On the menu bar click the Firefox menu and select About Firefox.
- 2. The **About Firefox** window will open and Firefox will begin checking for updates and downloading them automatically.
- 3. When the updates are ready to be installed, click Restart Firefox to Update

Clearing the Cache/Cookies: (recommended if you are having login problems, problems accessing pages or content, or problems accessing links)

#### Mac

- 1. In the Firefox menu bar, click the Firefox option.
- 2. Select the Preferences link.
- 3. Click the Privacy tab.
- 4. Under the History heading, click the clear your recent history link.
- Select the Cache checkbox.
- 6. Click the Clear Now button.

#### PC

- 1. In the Firefox menu bar, click the Open menu icon.
- 2. Select the Options icon.
- 3. Select the Advanced icon, then select the Network tab.
- 4. Under the Cached Web Content heading, click the Clear Now button.

#### Unblock Pop-ups:

To access the pop-up blocker settings:

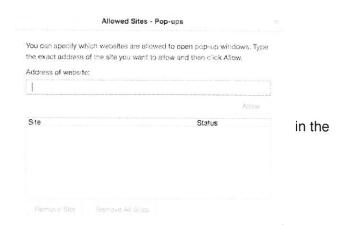
- Click the menu button = and choose Preferences.
- Select the Content panel.



- 3. In the Content panel below Pop-ups:
  - Uncheck the box next to Block pop-up windows to disable the pop-up blocker altogether.
  - A click on Exceptions... opens a dialog box with a list of sites that you want to allow to display pop-ups.
  - The dialog box offers you the following choices:

**Allow**: Click this to add a website to the exceptions list. **Remove Site**: Click this to remove a website from the exceptions list.

**Remove All Sites**: Click this to remove all of the websites exceptions list.



#### Chrome

#### Updating the Browser:

- 1. On your computer, open Chrome.
- 2. At the top right, click More
- 3. Click **Update Google Chrome**. If you don't see this button, you're on the latest version.
- Click Relaunch.

Clearing the Cache/Cookies: (recommended if you are having login problems, problems accessing pages or content, or problems accessing links)

#### Mac

- 1. On the browser toolbar, click the Chrome menu icon.
- 2. Select the More Tools link.
- 3. Select the Clear browsing data link.
- 4. In the data drop-down menu, select the time range where you want to clear browsing data.
- Select the Cookies and other site and plug-in data and Cached images and files checkboxes.
- 6. Click the Clear Browsing Data button.

#### PC

- 1. In the Chrome browser toolbar, click the Chrome menu icon.
- 2. Click the More Tools link.
- 3. Click the Clear browsing data link.
- 4. Use the drop-down menu to select the time range you want to clear browsing data.
- Clear browsing data by selecting checkboxes. Select the Cookies and other site and plug-in data and Cached images and files checkboxes.
- 6. Click the Clear Browsing Data button.

#### Unblock Pop-ups:

- 1. On your computer, open Chrome.
- 2. At the top right, click More .
- 3. Click Settings.
- 4. At the bottom, click Show advanced settings.
- 5. Under "Privacy," click Content settings.
- 6. Under "Pop-ups," select an option:
  - Do not allow any site to show pop-ups
  - Allow all sites to show pop-ups
- 7. To allow pop-ups from a specific site...
  - On your computer, open Chrome.
  - Find a page that has pop-ups blocked for you.
  - In the address bar, click Pop-ups blocked \( \subseteq \).
  - Click the link for the pop-up window you'd like to see.
  - To always see pop-ups for the site, select Always show pop-ups from [site]